



# Evaluation of vCommons sites vTube, vPreso, vTweet, vBlog, vForum, vWiki, vIdeas, and vDigg

Focus on User Experience

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# vCommons

Verizon instituted an internal portal site called vCommons a few years ago. The initial idea was good: Get employees to interact more by leveraging social networking type sites to improve Verizon Business internal communication and, ultimately, productivity. The sites that are linked to from the vCommons portal include rebranded elements from archetype social sites that we all know, like Twitter. They include vTube, vPreso, vTweet, vBlog, vForum, vWiki, vIdeas, vDigg, and vTeam.

A UX problem arose after the portal was up and running that revolved around lack of use, lack of understanding, frustration, decreased productivity, and miscommunication. Employees that took the time and great effort, at the expense of their primary job, to bend to the will of vCommons were able to use it with some results. Also, when driven by their manager, employees used it, but more to hopefully secure their role than to simplify or add to the efficiency of their role.

Enter me: UX Professional. A Heuristic Evaluation is always a good place to start, and can identify up to 50% of a sites problems to be fixed within a reasonable time-frame, allowing for resources and technology availability.



# Heuristic Evaluation Notes

- When I access vTube Settings and want to change my screen name or headshot, I cannot do so from my profile. I have to log in to vCommons.
- While there are many videos in various sections and channels that promote learning within Verizon, we should create a new section where we can group videos from various channels that pertain to learning for specific groups in Verizon – like “Learn how to use EaaS” videos.
- For the Videos being watched right now, we need more of a dynamic environment that produces a sort of revolving dimensional view of videos. This should also work for the Watch section when you click into a specific video (e.g., previous, next).
- We should change the background to something engaging or even just a flat color or gradient. The horizontal lines present color vibration that seems like static. The look doesn’t really instill confidence.
- A great example of Megamenus that take the user experience into account is found at [www.bentley.edu](http://www.bentley.edu). We can definitely leverage User Experience that they’ve already done as far as sub-nav/megamenu structure and presentation. They also manage to incorporate functionality into the menus themselves to create an even more dynamic experience.



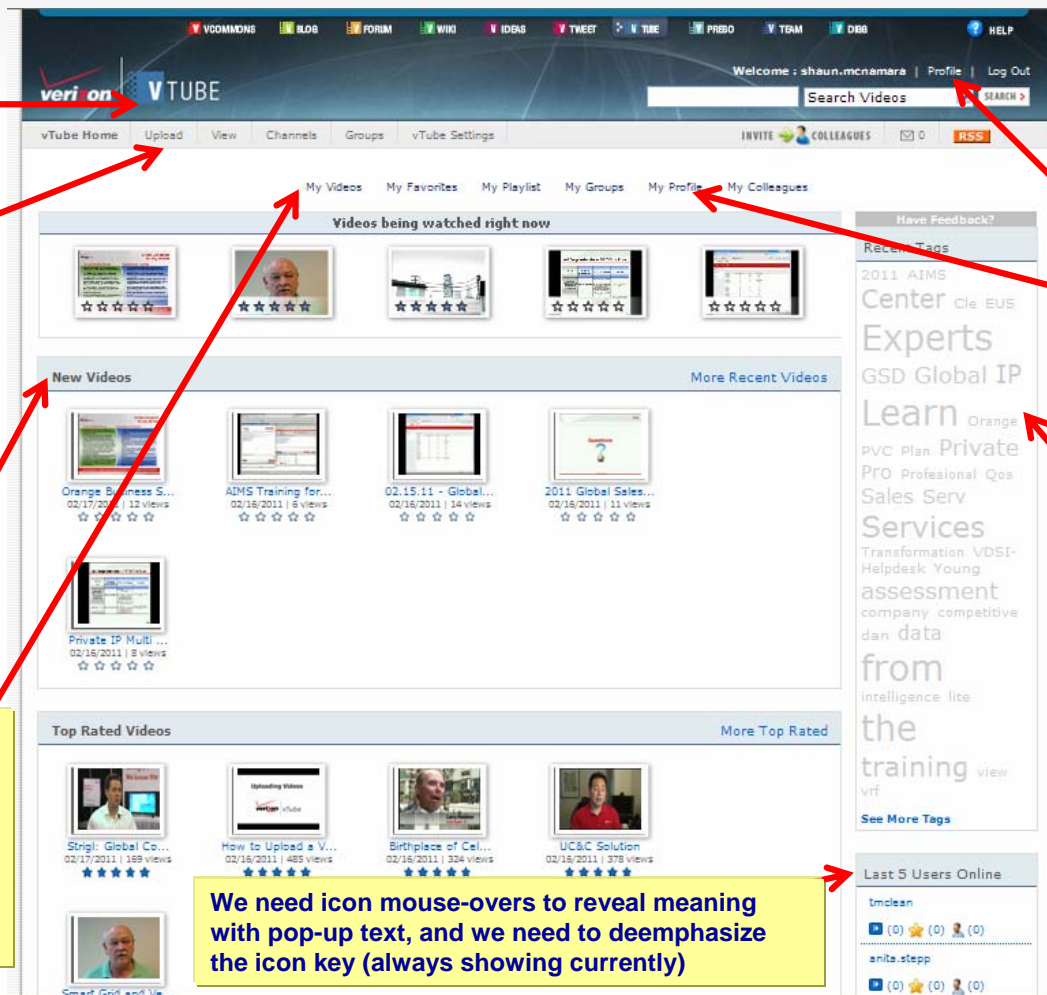
# vTube Home

The header is done well, but the vTube logo next to Verizon should be clickable to return the user home, instead of making them look through the horizontal list at the top again.

I'd like to see a smoother transition between the graphic header and the page other than this grey bar. I can design something that provides more of a flow and maybe gradates into white so the eye just flows into the page.

We need to get rid of the multitude of blue section header/separators on all of the pages. They break up the transitional viewing and reading experience too much.

I think we can use sub-menus or megamenus within the main nav structure instead of having the sub-nav on the page and disconnected from the main nav. This would work very well for Channels because I get a bit lost when I'm on that page – whether I'm in display or list view.



Place the drop-down menu first and then the search box and search button. Amazon does it that way to create a seamless transition; they have created the archetype of this functionality.

Not sure why we need profile links in two places. If users are missing the one in the top nav, then we need to think about why. But we also want to cut down on redundancy and inconsistency.

I like the way that the keywords are offset, but I don't believe they need to take up so much space. They might be better served in some sort of ticker that either scrolls across the top and can be hidden/customized or as part of a floating bottom piece. We should really use that right-hand side for featured videos.

I'd like to see some aspect on the home page, and possibly on other pages that ties together with other Verizon sites through the learning aspect.

We need icon mouse-overs to reveal meaning with pop-up text, and we need to deemphasize the icon key (always showing currently)

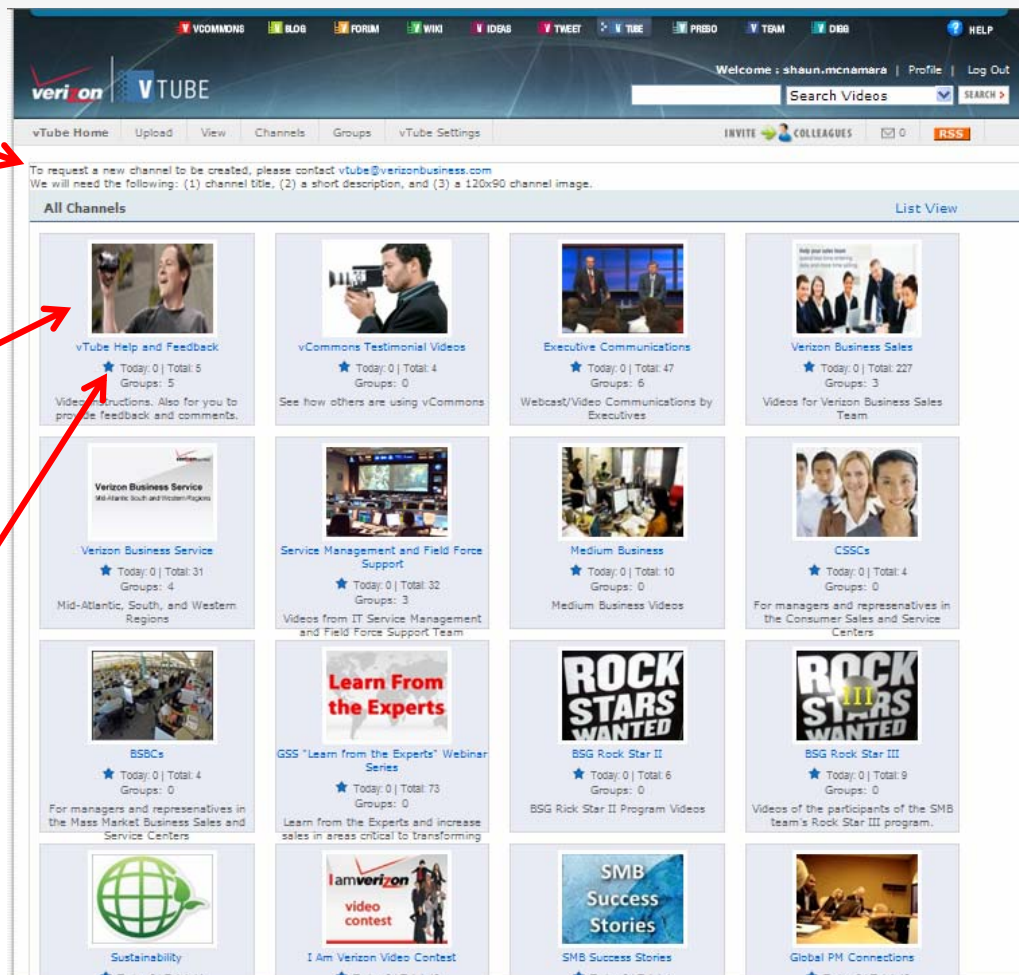


# vTube Channels

We need a better way for users to submit channel requests. This seems jammed up and just thrown on the page. We should just have a submission form accessible from the sub-nav for channels – as well as including all channels in the sub-nav/megamenu.

The entire layout of this page and similar pages, accessible from the main nav, is very boxed in and confining. We need to take queues from sites that present information in a stepped manner with interesting and dynamic layout. For example, [tvguide.com](#)

Much like one of the notes on the previous page, mousing over icons on this page doesn't reveal any tips. I'm assuming the channel is rated one star, but I'm not sure whether Verizon rated it 1 or a user or users rated it 1. Also, what constitutes a rating?





# vTube View

Many of the pages and sections have the same recurring problems and inconsistencies. Problems here were the same as on the Channels page and vTube home page.

The screenshot shows the Verizon vTube interface. At the top, there's a navigation bar with links to VCOMMONS, BLOG, FORUM, WIKI, IDEAS, TWEET, V TUBE, PRESO, TEAM, DIGG, and a HELP icon. Below this is a welcome message for 'shaun.mcnamara' with links to Profile and Log Out, and a search bar. The main content area is titled 'vTube Home' and includes tabs for Upload, View, Channels, Groups, and vTube Settings. A secondary navigation bar shows sorting options: Most Recent, Most Viewed, Most Discussed, Top Favorites, Top Rated, Featured, and Random. The primary view is 'Most Recent', with sub-tabs for 'Detailed View' and 'List View'. A counter indicates 'Videos 1-20 of 834'. The video grid displays thumbnails for various training and technical videos, such as 'Competing Against AT&T', 'Orange Business Services Company Assessment', 'AIMS Training for GSD', '02.15.11 - Global Data Center View (GDCV)', '2011 Global Sales Transformation Training Plan with Dan Young and Cleo Scott', 'Private IP Multi VRF QOS Training 2-10-11', 'Private IP 2011 Roadmap V1 Feb2011', 'Lowells Visit to VDSI Helpdesk', 'Universal Identity Services with Ash Evans (Product Management/Development)', and 'Retail Banking'. Each video entry includes the poster's name, date added, duration, and view/comment statistics.

Note that the top right-hand corner of the blue body section states that Videos 1-20 of 834 are displayed, but I don't know until I scroll down to the bottom that I can click through various pages or jump to a specific page. We need to have the same behavior at the top, although the page links take up a lot of space at the bottom and we should probably find a better way to present them.

The links for Detailed View and List View just sort of float aimlessly in this section. Also, I didn't know, until I clicked Detailed View, that it was a toggle link and that I was actually in a view called Basic View.



# vTube Upload

I get a bit lost looking for organization in the list of channels that I can select. This section might need a better grouping or categorization, or something to make keywords stand out so that users can quickly find all of channels that apply to what they are doing.

Video Upload

Allowed File Types: flv 3gp mp4 mov asf mpg avi mpeg wmv rm dst Max. video file size: 200 MB.

Upload From: ☒ Your PC

No copyrighted or obscene material.  
After uploading, you can edit video information or remove the video at any time using the "My Videos" link on the top of vTube Home page.

☐ Remote Server

Title:  minimum of 10 characters

Description:  minimum of 10 characters

Tag:  minimum one tag

Separate tags using a comma or a space.

Select between 1 to 3 channels that best describe your video.  
It helps to use relevant channels so that others can find your video!

<input type="checkbox"/> vTube Help and Feedback	<input type="checkbox"/> vCommons Testimonial Videos
<input type="checkbox"/> Executive Communications	<input type="checkbox"/> Verizon Business Sales
<input type="checkbox"/> Verizon Business Service	<input type="checkbox"/> Service Management and Field Force Support
<input type="checkbox"/> Medium Business	<input type="checkbox"/> CSSCs
<input type="checkbox"/> BSBCs	<input type="checkbox"/> GSS "Learn from the Experts" Webinar Series
<input type="checkbox"/> BSG Rock Star II	<input type="checkbox"/> BSG Rock Star III
<input type="checkbox"/> Sustainability	<input type="checkbox"/> I Am Verizon Video Contest
<input type="checkbox"/> SMB Success Stories	<input type="checkbox"/> Global PM Connections
<input type="checkbox"/> Verizon Wireline - Sales Solutions	<input type="checkbox"/> VWA
<input type="checkbox"/> Network Operations	<input type="checkbox"/> Vertical Solutions - Financial Services
<input type="checkbox"/> Vertical Solutions - Healthcare	<input type="checkbox"/> Vertical Solutions - Utilities
<input type="checkbox"/> Vertical Solutions - Retail	<input type="checkbox"/> Vertical Solutions - Emerging
<input type="checkbox"/> Vertical Solutions - General	<input type="checkbox"/> Vertical Solutions - Media & Entertainment
<input type="checkbox"/> Vertical Solutions - Manufacturing	<input type="checkbox"/> Verizon Business Public Sector
<input type="checkbox"/> Verizon Services - Education	<input type="checkbox"/> Employee Communications
<input type="checkbox"/> Verizon Services - Communications Solutions	<input type="checkbox"/> Verizon Services - IT Solutions
<input type="checkbox"/> Verizon Services - Security Solutions	<input type="checkbox"/> Verizon Services - Network Solutions
<input type="checkbox"/> Verizon Services - Professional Services	<input type="checkbox"/> Verizon Services - General
<input type="checkbox"/> Customer Care and Services	<input type="checkbox"/> Education & Training
<input type="checkbox"/> Customer Communications	<input type="checkbox"/> Community Investment
<input type="checkbox"/> WAVE	<input type="checkbox"/> Argentine Verizon Volunteers
<input type="checkbox"/> Verizon in the News	<input type="checkbox"/> Competitors in the News
<input type="checkbox"/> Verizon Commercials	<input type="checkbox"/> E2.0 & Social Technologies
<input type="checkbox"/> Emerging Technologies	<input type="checkbox"/> 2010 ERG Conference
<input type="checkbox"/> Diversity	<input type="checkbox"/> Enterprise Service Management & Billing

At the bottom of this page is an upload button, but no Reset button. We should probably introduce a Clear or Reset button in case they want to clear all form information at once and not bother with deselecting and deleting.

Note: This idea applies to other forms as well, such as creating a group on the Groups page.



# vTube Groups

Much like with other pages, I'm not really sure what page I'm on. The sub-nav structure is disconnected from the main nav and doesn't really stand out. The fact that the section I'm looking at is "Featured" doesn't really help me, as far as orientation.

You have to think of it from the standpoint of a user doing this and other things. I actually navigated away from this screen before taking the capture because someone was asking me a question on Sametime. So, I redirected my mindset to what they wanted, accomplished that goal, and then returned to what I was doing here. For a moment, I forgot what page I was going to be reviewing and where I was. I figured it out in a few seconds, but the experience should be instantaneous. I should never be lost.

Browse Groups should be connected to the Featured heading, or whatever is displayed, and it should most likely be connected to the sub-nav, which – as I stated earlier – needs to be retooled.

There is probably a way to get all or some of these group views onto the page for faster viewing without clicking. That will, in turn, improve the page layout from its current ridged structure.

**Note:** Page navigation relegated to the bottom of the page is again a problem here.




# Help Home Page


Oddly enough, the Help Home page, accessible by clicking Help in the upper right-hand corner of most pages, has the most dynamic and modular layout of any of the v-pages. It's not perfect, but the subdued lines and modular structure create eye catching sections and quick indicators of pertinent information.

## Help Home

### Welcome



[Learn](#)  
See what you can do with vCommons



[More video inclined?](#)  
Take the vCommons video tour

### Alerts and Updates

[How to access vTeam on Windows ??](#)

### Recommended help topics

[How can I get the most out of vForum?](#)

[How can I as the Administrator of a Group be automatically notified about new posts/comments?](#)

[An overview of vTube capabilities](#)

[How can I insert images into a vWiki article?](#)

[How do I measure my vForum group metrics?](#)

[How can I migrate from WSS to vTeam?](#)

[How can I manage storage for my personal site on vTeam?](#)

[How can I Drag & Drop on vTeam?](#)

[How can I sync my vTeam Calendar with Outlook?](#)

[How do I create a Project site in vTeam?](#)

### Learn more about using vCommons

#### Getting Started

[Learn what you can do with vCommons](#)

#### Your Profile

[Editing your profile](#)

#### Searching

[Finding a Group](#)

[Finding content types](#)

#### Submitting and Sharing Content

[vForum](#)

[vWiki](#)

[vBlog](#)

[vIdeas](#)

[vTweet](#)

[vTube / vPreso](#)

[vTeam](#)

[vDigg](#)

### Support Forums

#### Help

Submit your questions so that our product team can assist you.

- [vForum](#)
- [vWiki](#)
- [vBlog](#)
- [vIdeas](#)
- [vTweet](#)
- [vTube](#)
- [vPreso](#)
- [vTeam](#)
- [vDigg](#)
- [vCommons](#)

### Contact Us

Contact us at [vcommons@verizonbusiness.com](mailto:vcommons@verizonbusiness.com) for help regarding how to use vcommons effectively.

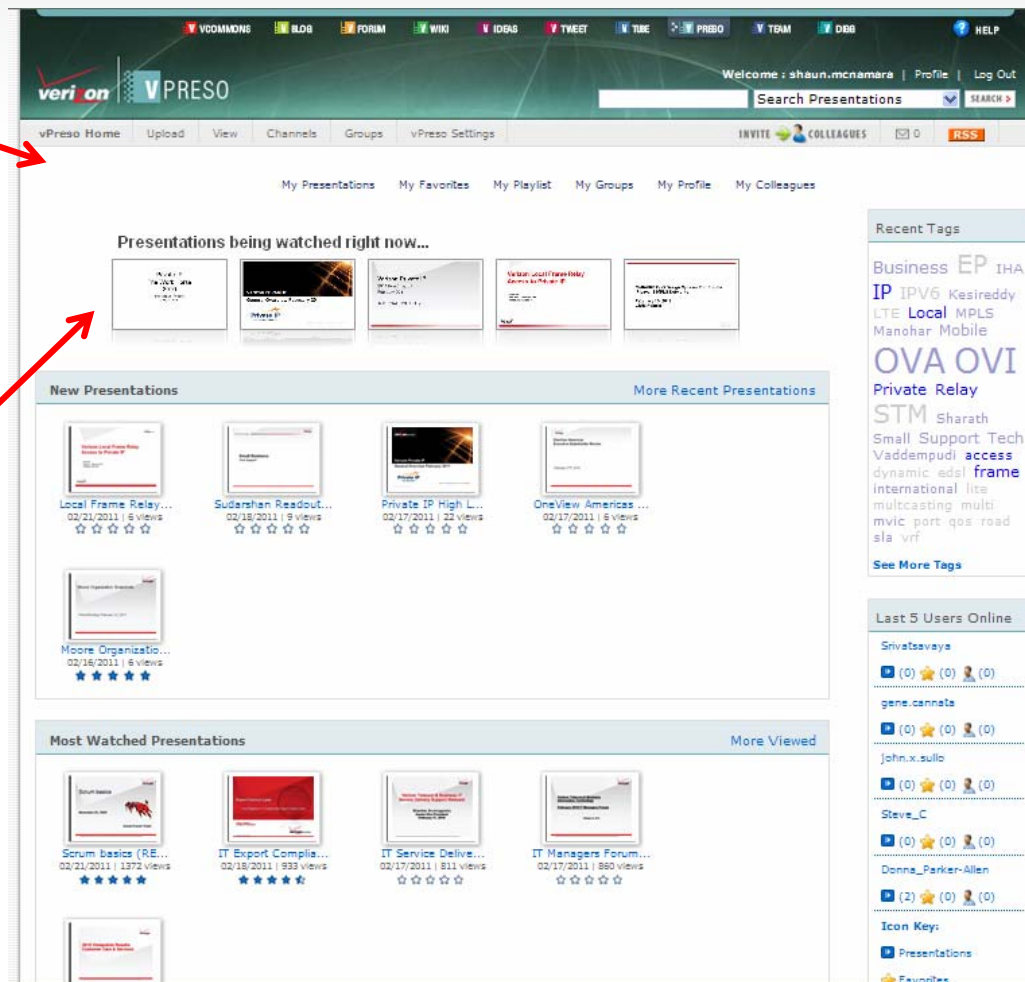


# vPreso Home

Many of the problems present on the vTube pages exist on the vPreso page as well (e.g., large portion of the page taken up by Recent Tags, no mouse-over pop-up indicators for icons, Icon Map always on page)

This upper section is different from vTube, so consistency is lost (e.g., no header bar for Presentations being watched right now, and images are presented in a different way). There is a more dynamic element because the revolving images present a more 3d environment.. The images flip forward for consideration. I believe we can take this one step further by introducing some Flash elements. Note that I don't want to introduce these simply because they are Flash or cool. I'm looking to improve on the layout and take us out of "flat land". For examples of what I'm talking about see:

<http://www.flashloaded.com/flashcomponents/photoflow/>





# vPreso Secondary Page

The page layout for many of the secondary pages, whether it's vTube or vPreso, are the same, so analysis presented here applies across similar pages. As on the previous slide where I stated that we could introduce a more dynamic Flash element, we can do the same thing here for the View section. When we add the new functionality, clicking next will scroll to the next video or presentation while the entire page does not change. Mousing over a video in the view should produce pop-up information, and then the user can click to advance to the next page. This saves a few things: Next becomes less of an ambiguous gamble (e.g., progressing, returning, etc.).

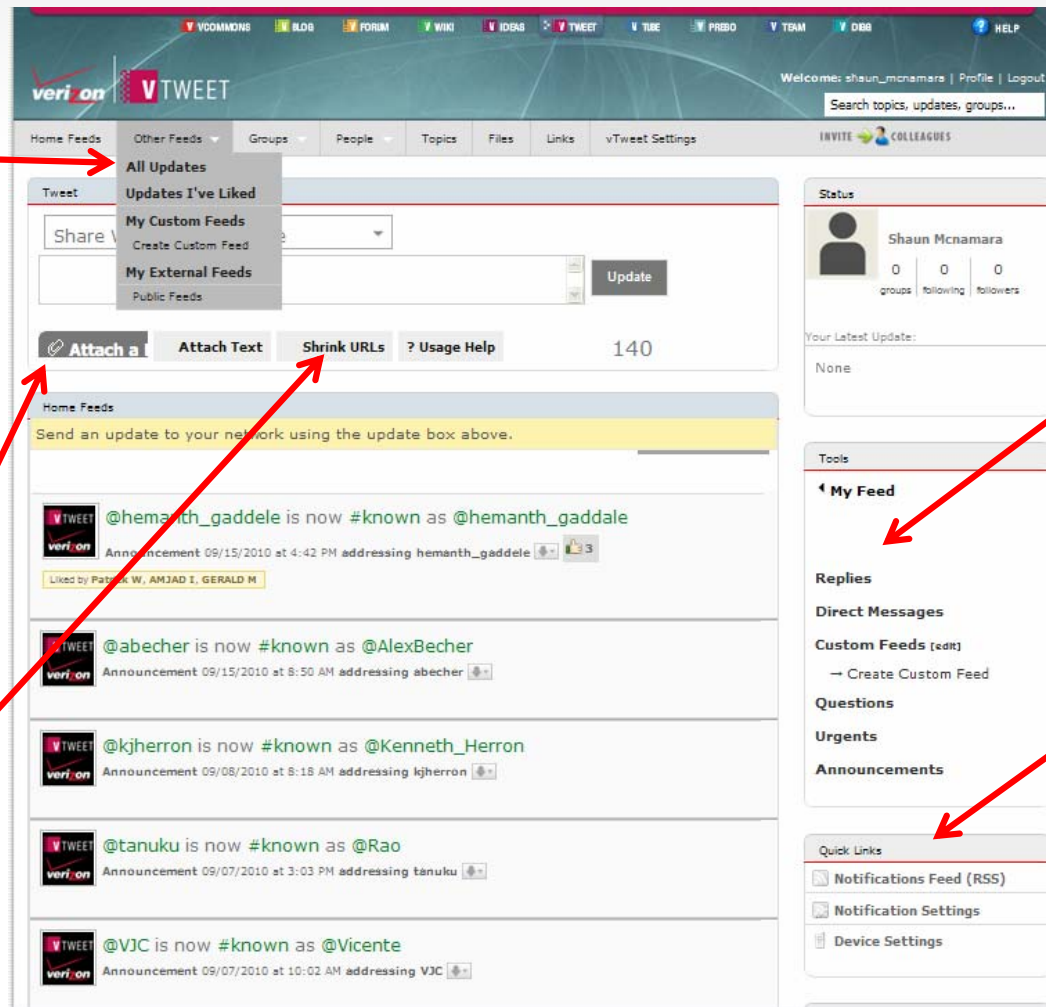
The screenshot displays the vPreso Secondary Page interface. At the top, there is a navigation bar with links for VCOMMONS, BLOG, FORUM, WIKI, IDEAS, TWEET, TUBE, PRESO, TEAM, and DBS. A user is logged in as 'shaun.mcnamara'. The main content area features a video player titled 'Moore Organization Snapshots - Period Ending February 12, 2011'. The video player shows a presentation slide with the Verizon logo and the title. Below the video player, there are controls for the presentation, including a progress bar and buttons for 'Add to Favorites', 'Feature This!', 'Inappropriate', 'Share', and 'Download'. A list of 'Related Presentations' is shown on the right side of the page, including 'OVA OVI Stakeholder Deck 01\_27\_2011' and 'Moore Organization Snapshots - Period Ending January 29, 2011'. A red arrow points from the text in the yellow box to the 'View' section of the page.

# vTweet Home

The main menu for vTweet does have an associated menu, but it's not done very well. Difficult to read and select.

Essentially, vTweet has the same problems as vTube and vPreso, as well as a few extra due to design.

Consistency is lost across the board except for the headers. The headers for all vCommons' areas are done very well with good color choices and iconography. They require very little cleanup.



Search layout and functionality is different from vTube and vPreso

Lots of white space due to poor layout choices. The link structure of the page is a bit strange too.

Tabs are very flat and I can't read the text to attach file.

Everything on this page is essentially drab and flat.

I'm not sure what "Shrink URLs" even means.

Why is something called Quick Links hidden away on the page?

Similarly, though not shown in this screen capture, Getting Started is below Quick links.



# vTeam Home

vTeam suffers from a lot of the same problems as other v-sites detailed in this presentation, but has better organization. A few layout changes to bring together a better default look and feel, some good iconography to provide better indicators other than the arrow drop-downs for configuration, and getting the main navigation in line will go a long way to rectifying potential user issues and instilling confidence.

verizon V TEAM

Welcome: shaun.mcnamara | Profile | Log Out

All Sites

> vTeam Home | myProfile | myProjects | All Projects Site Actions

McNamara, Shaun G >

**My Status**

No Status Updates Found

Update

**Colleagues**

There are no colleagues to be displayed. Please use Add/Remove Colleagues to add colleagues

See All Add/Remove Colleagues

**Colleagues' Status**

**My Projects**

EaaS Sales Channel  
EaaS UI Development  
New/View All

**Documents**

Personal Documents  
Shared Documents  
New

**myHome's Dashboard**

0 New Documents  
See All

0 Events

No Colleague Related Activity

[vCommons](#) | [vTube](#) | [vBlog](#) | [vPreso](#) | [vForum](#) | [vTweet](#) | [vWiki](#) | [vDigg](#) | [vTeam](#) | [vIdeas](#) | [Contact Us](#) | [FAQ](#) | [Terms of use](#)

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Search layout and functionality is different from vTube, vPreso, and vTweet. vTeam actually has the model we want to promote. It's more along the lines of Amazon search – an accepted archetype.



# vTeam Web Parts

A great deal of customization can be done via Web Parts, so we need to review what is being offered and how, the scope of necessity for such customization, and effectiveness.

The screenshot displays the vTeam web interface. At the top, there's a navigation bar with links like VCOMMONS, BLOGS, FORUM, WIKI, IDEAS, TWEET, TUBE, PRESO, TEAM, and DIGG. Below this is a header area with the Verizon logo and 'V TEAM' branding. A welcome message for 'shaun.mcnamara' is visible, along with links to 'Profile' and 'Log Out'. A search bar is also present.

The main content area is divided into zones: Middle Left Zone, Middle Right Zone, and Bottom Zone. The Middle Left Zone contains a 'My Status' web part, a 'myHome's Dashboard' web part, and a 'Documents' web part. The Middle Right Zone contains a 'Colleagues' web part and a 'Colleagues' Status' web part. The Bottom Zone contains an 'Add a Web Part' button.

A red arrow points from the 'myHome's Dashboard' web part in the Middle Left Zone to a configuration window titled 'myHome's Dashboard'. This window shows the 'Appearance' tab with settings for Title, Height, Width, Chrome State, and Chrome Type. The 'Height' and 'Width' settings are set to 'No. Adjust height to fit zone.' and 'No. Adjust width to fit zone.' respectively. The 'Chrome State' is set to 'Normal' and the 'Chrome Type' is set to 'Default'. There are also buttons for 'Layout', 'Advanced', and 'Dashboard Web Part'.



# vBlog Home

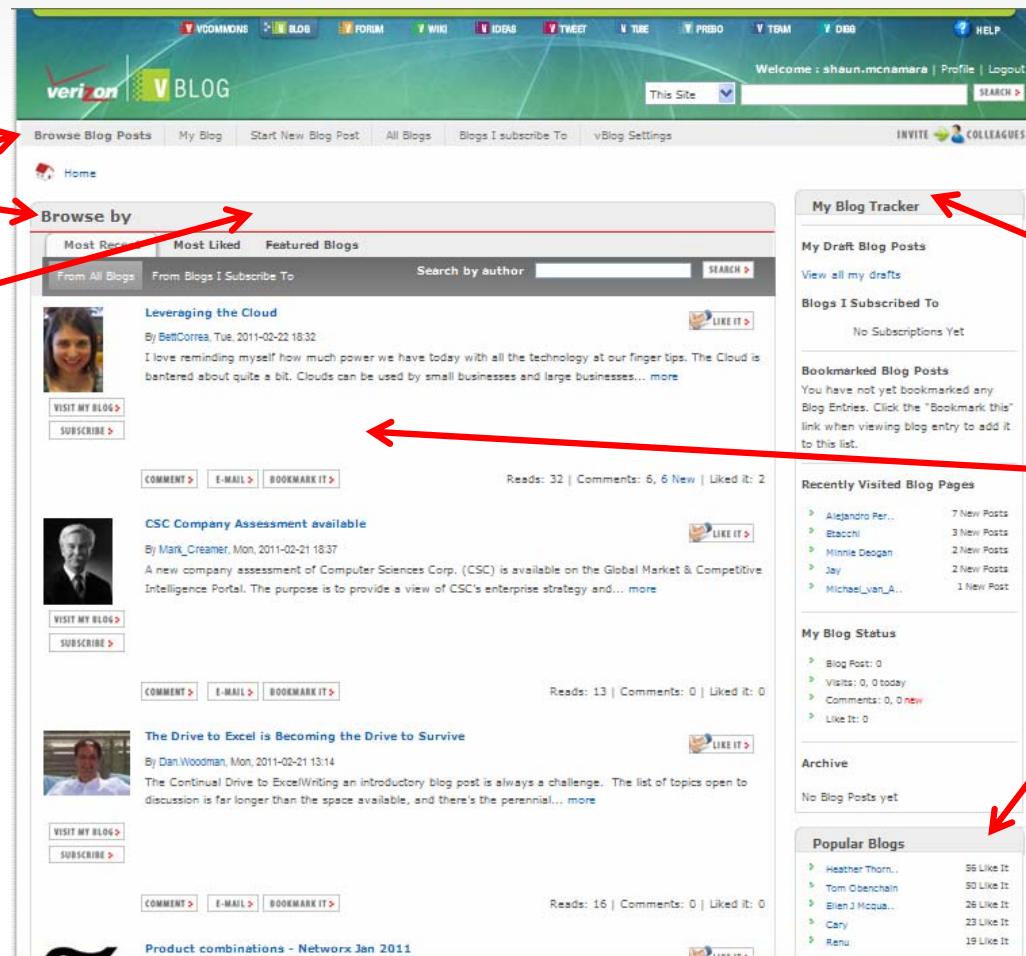
In addition to similar problems across v-sites, the vBlog home page doesn't actually state that it's a home page, which is a bit confusing. The name used is Browse Blog Posts

The large sub-header area of grey with red lines and white tabs takes up too much room. In addition Search by author should be tied to the top search area, and the buttons for From All Blogs and From Blogs I Subscribe To are far too large.

The user should be able to customize the sections that are displayed/hidden for My Blog Tracker.

Too much white space for each bloggers listing. Buttons are sort of just floating with nothing tied together.

Some of the elements in Blog Tracker can be moved to the tab environment with Most Recent, Most Liked, and Featured Blogs.





# vForum Home

The tab environment (size, layout) is a little better here, but we still don't need the large and heavy sub-header area for Browse Topics by. We run into the same problem here as with vBlog, where it's a bit tricky to understand exactly where you are. There's no actual Home information; it's just a tab environment of topics to browse. Also, the home icon with the word home is a bit redundant with the vForum Home link right above. This might be an indication that the main nav is not effective when viewed, but rather than introduce more navigation, let's fix the main nav and really solve the problem – whether that's redundancy or simply poor layout and design choices.

**Note:** The iconography to the left of Browse Topics by: associates everything with the Forum column, even though the Topic column has a different icon. Not sure what's going on there; it's a bit confusing.

The screenshot shows the vForum Home page. The top navigation bar includes links for vCOMMONS, BLOG, FORUM, WIKI, IDS, TWEET, TIME, PRBO, TEAM, and DDB. Below this is a sub-navigation bar with 'vForum Home', 'Create', 'Groups', and 'vForum Settings'. The main content area is titled 'Browse Topics by:' and features a table of forum topics. The table has columns for Topic, Reads, Forum, and Group. The right sidebar contains sections for 'Create New Group', 'Toolbox', 'My Groups', 'Groups', and 'My Bookmarked Forum Topics'. Red arrows point from the text blocks to specific elements: one to the 'Home' link in the sub-nav, and another to the 'Create New Group' link in the sidebar.

Topic	Reads	Forum	Group
<b>CLOSED: Common contact error TIN# 4727029 (BOWIE 20426)</b> Last post: arbinson.sathiana... on 2011-02-23 16:53, Comments: 1, 1 new	11	OrderPro for Network & vzfed only	OrderPro
<b>Customer Care/Global Client Services Skill Inventory</b> Last post: ewa.iwinski on 2011-02-23 16:45, Comments: 0	17	Talent Readiness	Customer Care/Global Client Services
<b>Incorrect Juris IDs on autosold VTS CLINs</b> Last post: ram.s.chalasani on 2011-02-23 16:43, Comments: 2, 2 new	14	OrderPro for Network & vzfed only	OrderPro
<b>Unable to add additional ILEC orders in ILEC View After First</b> Last post: RogerS on 2011-02-23 16:26, Comments: 0	6	Electronic Dir's In	EzStatus
<b>02.22.11 BRIEFING CALL - UCaaS Update - New TCO-ROI Tool - LD to IP Trunking Solution</b> Last post: jmyrick1 on 2011-02-23 15:10, Comments: 0	112	UCC Briefings - 2011	UC&C Global Solutions Consultant (GSC) Briefing
<b>AT&amp;T Company Assessment Update - February 2011</b> Last post: garrett.peck on 2011-02-23 14:56, Comments: 0	9	General discussion	AT&T Forum
<b>What is causing this SV error on TIN 4663461</b> Last post: arbinson.sathiana... on 2011-02-23 14:48, Comments: 3, 3 new	30	OrderPro for Network & vzfed only	OrderPro
<b>Circuit look up</b> Last post: Thomas Libertore on 2011-02-23 14:36, Comments: 1, 1 new	10	International	F&E to BGW February UAT FAQ
<b>March 2011 Premiays Release items</b> Last post: Ashraf on 2011-02-23 14:04, Comments: 0	2	Release notes	Premiays Application Support
<b>Variation of UATs</b> Last post: Thomas Libertore on 2011-02-23 14:03, Comments: 1, 1 new	23	International	F&E to BGW February UAT FAQ

This column can go away and link elements can be moved to the sub-nav under main nav elements (Create, Groups, vForum Settings). We can use this column – or a new layout format – to present more dynamic and engaging layout and information concerning forums.



# vWiki Home

The vWiki site is much the same as the vForum site, with the same problems outlined there.

For example, poor iconography is carried over here. In the screen capture we see a writing utensil on paper, but when I click another tab (e.g., Most Read), I get two of the same icons. What does that mean? I suspect that it means nothing, but the icons got doubled up somehow. It does create confusion.

Also, the table heading cells are taking up too much whitespace and large grey buttons (e.g., sub nav under Groups tab) are also taking up too much space.

The screenshot shows the vWiki Home page. The top navigation bar includes links for vCOMMONS, BLOG, FORUM, vWIKI, vIDIAS, vTWEET, vTUBE, vPRISO, vTEAM, vDB, and HELP. Below this is a sub-navigation bar with links for vWiki Home, Create, Groups, Categories, and vWiki Settings. The main content area is titled 'Most Recent' and contains a table of articles. The table has columns for Article, Reads, Created, and Group. The right sidebar contains sections for 'Create New Group', 'Toolbox', 'My groups', 'Groups', 'Top Categories', and 'My Bookmarked Wiki Articles'. Red arrows point from the text boxes to specific elements: one to the 'Most Recent' tab and another to the 'Create New Group' button in the sidebar.

Article	Reads	Created	Group
Glimpses of the Symphony QA team's migration to Enterprise 2.0 Last Post: alejandro.pereyra on 02/23/2011, Comments: 0	37	alejandro.pereyra on 2011-02-21 15:53	Symphony QA
EMEA Service Operations Weekly Report - 18th February 2011 Last Post: richard.cole1 on 02/23/2011, Comments: 0	52	richard.cole1 on 2011-02-17 03:16	EMEA Service Operations
Contacts for IT Project Last Post: BettCorrea on 02/22/2011, Comments: 0	6	BettCorrea on 2011-02-22 18:25	IT Project 360
Overview of ETMS Releases Last Post: yubliara on 02/18/2011, Comments: 2,1 new	408	dale-fortner on 2010-11-12 10:45	
Verizon IT Error Code Management Last Post: smorris5 on 02/18/2011, Comments: 3	173	sheen.patel on 2010-12-06 17:05	Network Planning & Eng - Logical Provisioning
UCC Toolbar for Outlook Last Post: timothy.r.frawley on 02/18/2011, Comments: 27,1 new	8,757	Chad_Amberg on 2010-04-06 11:50	
IT Enterprise Governance Council Meeting Minutes - 02/16 Last Post: IT.Governance.Cou... on 02/17/2011, Comments: 0	15	IT.Governance.Cou... on 2011-02-17 23:48	IT Enterprise Governance Council
Juniper On Boarding information Last Post: michael.boyle on 02/17/2011, Comments: 0	124	michael.boyle on 2010-04-16 20:27	Juniper CPE
TLS/SES/Type 2 Ethernet Access Delivery Methodology Last Post: kent.w.woodburn on 02/17/2011, Comments: 0	8	kent.w.woodburn on 2011-02-17 14:11	MD SA Wiki
IT Global Services Delivery Last Post: dons.quinlan on 02/17/2011, Comments: 0	279	dons.quinlan on 2011-01-28 12:52	
How to create an amendment without a SOF Last Post: Doll_Sanderink on 02/17/2011, Comments: 0	68	Doll_Sanderink on 2010-12-14 08:37	Global Contracting Tool - Sales
IT Training and Development	43	nriehy	

This column can go away and link elements can be moved to the sub-nav under main nav elements (Create, Groups, Categories, and vWiki Settings). We can use this column – or a new layout format – to present more dynamic and engaging layout and information concerning wiki.

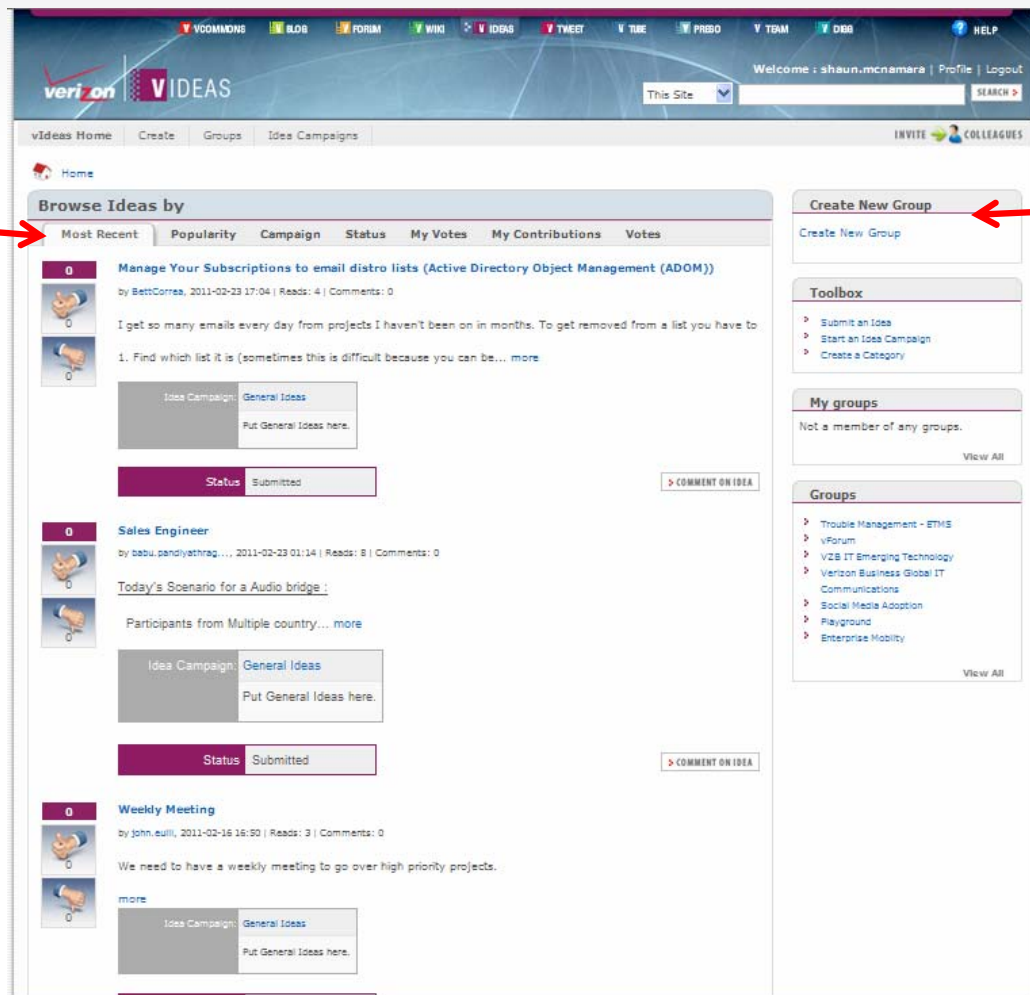


# vIdeas Home

The vIdeas site is much the same as the vForum site, with the same problems outlined there.

For example, poor iconography is carried over here. In the screen capture we see a writing utensil on paper, but when I click another tab (e.g., Most Read), I get two of the same icons. What does that mean? I suspect that it means nothing, but the icons got doubled up somehow. It does create confusion.

Also, the table heading cells are taking up too much whitespace and large grey buttons (e.g., sub nav under Groups tab) are also taking up too much space.



This column can go away and link elements can be moved to the sub-nav under main nav elements (Create, Groups, and Idea Campaigns). We can use this column – or a new layout format – to present more dynamic and engaging layout and information concerning ideas.



# vDigg Home

Main nav emphasizes where the user is better than other sections, but the sub-nav is always open/taking up space.

Search layout and functionality is different from vTube, vPreso, and vTweet.

The actual digg.com Web site is less rigid in its layout. Digg.com relies heavily on textual queues, and they do it well, such as the placement of the source link at the beginning of the synopsis, iconography. Here we also see the blur of text links ended with wrapping content that is, I assume, a list of search tags (very disconnected and esoteric in nature).

Too much space is taken up by these two right-hand columns. Digg presents a better way to access Top news, recent and sorting of all stories. That layout should be used here.



# vCommon Home

vCommons should tie all the other v-sites together, but it maintains separation and siloed access. Really, it's just acting as a portal when in fact most people would go directly to the site of their choosing.

What vCommons needs to do is promote itself as the linchpin between all sites. vCommons needs to be synonymous with a Dashboard concept, and laid out as such.

One example of tying all sites together on vCommons in Dashboard format would be to let people create a New Tweet without clicking a link to access vTweet.